FollowMe®

SECURE.
PRINT.
CONTROL.

The leading print management solution for document security and compliance. Trusted by Financial Services, Healthcare, Public Sector and Education institutions worldwide.

RINGDALE®

87% of organizations view print security as a top IT priority.

68% of organizations have suffered a data breach as a result of printing.

58% of print related data breaches are as a result of internal personnel.

SECURE. PRINT. CONTROL.

Platinum rated by Buyers Laboratory Inc (BLI), FollowMe provides the widest range of document output features for office and mobile printing environments. Within one solution, organizations have access to secure printing capabilities, Data Loss Prevention (DLP) for paper based processes, integrated compliance and tracking features, and a scalable business intelligence engine for enterprise wide cost control.

Head Office

Secure, cost effective document printing on any print device across the entire organization

- Maximize print security and cost savings
- Total print output control
- No restrictions on printer manufacturer

Branch Office

Enable enterprise print management capabilities at the remote or branch office location

- Print output control for distributed offices
- Centralized remote management
- No additional infrastructure

Remote Workers

Improve productivity of staff and guest users with effortless printing from any location, mobile or tablet device

- Office printing for Mobile phones and tablets
- Home office PC print tracking
- Full audit reporting on print usage

Complete Solution

- One solution to scale the entire printing environment, including head office, branch office, remote workers and guest users.
- Empowers organizations with a consistent vendor neutral solution as their document management needs change.
- Supports all major manufacturers and seamlessly integrates with most printers and multi-function printers (MFP).

Industry Compliance

- Protects Personally Identifiable Information (PII).
- Detects and prevents data breaches with Data Loss Prevention (DLP) capabilities.
- Facilitates secure confidential office and mobile printing.
- Enables audit trail for compliance with General Data Protection Regulation (GDPR), California Consumer Privacy Act (CCPA), Personal Information Protection and Electronic Documents Act (PIPEDA) and Health Insurance Portability and Accountability Act (HIPAA).

Central Management

- Controls and secures all print, copy, fax and scan activity across the entire organization.
- Enables granular control over print costs with integrated cost accounting and business intelligence engine.
- Reduces management and IT support time by improving the efficiency of the printing process and administrative tasks.
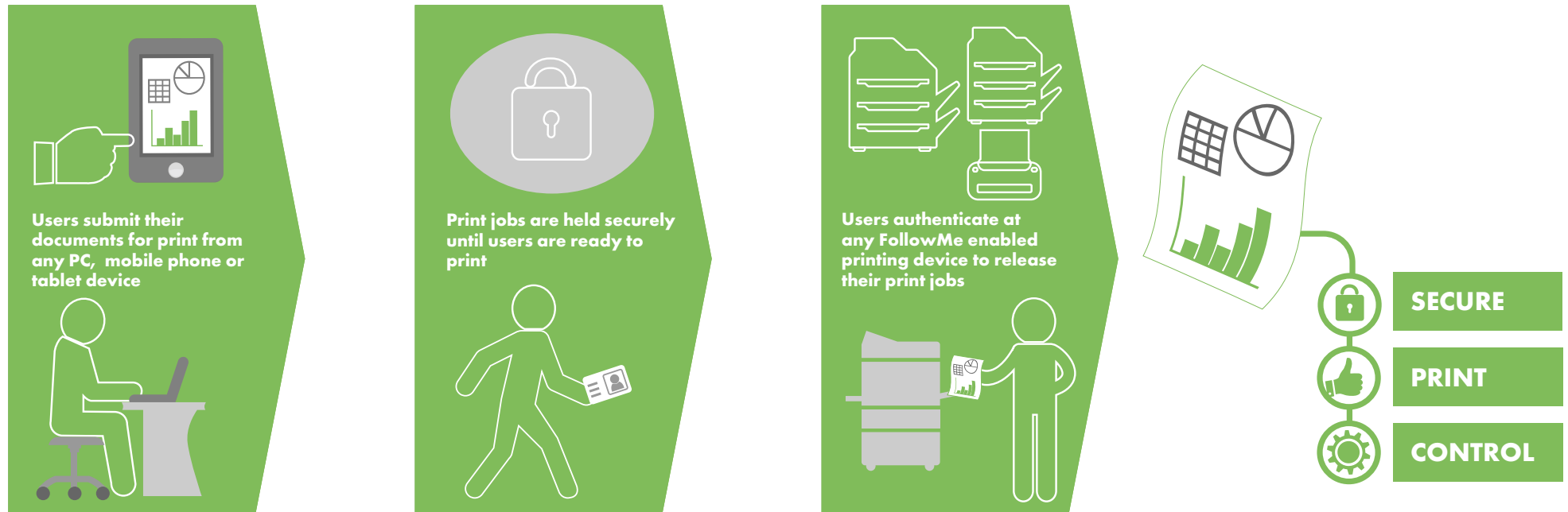
FollowMe rated "best in class" with the 2020 Pick award as Outstanding Data Loss Prevention Solution after rigorous solution testing by Keypoint Intelligence

Download BLI report

followme.ringdale.com

FollowMe Printing

The FollowMe Printing technology allows users to print effortlessly while roaming between floors, buildings or locations and securely release their documents for printing from any FollowMe enabled output device. This ensures printing remains confidential to the user, reducing the risk of documents left uncollected. In the event an output device is out of service, users can release their documents from the next available output device, without disrupting productivity.

Users submit their documents for print from any PC, mobile phone or tablet device

Print jobs are held securely until users are ready to print

Users authenticate at any FollowMe enabled printing device to release their print jobs

SECURE

PRINT

CONTROL

Security

- Ensures users authenticate to release their documents (Using PIN codes, username and password, access badges, biometric fingerprint).
- Prevents the loss of confidential information with secure printing and function access control for copy, fax and scan workflows.
- Protects documents with optional data encryption, document watermarking and archiving.

User Productivity

- Increases productivity by allowing users to print at any FollowMe enabled printer within the organization.
- Connects mobile users to print documents from any internet connected mobile device.
- Provides automated guest printing services for visitors.
- Enables office assistants or groups of users to easily print securely on behalf of their managers or team members, without the need for manual allocation.

Cost Control, Print Policies and Reporting

- Eliminates unnecessary printing by requiring the user to be present at the print device when the pages are printing.
- Controls output costs enterprise wide with flexible print policy controls.
- Enforces print policy rules per print job type, user, department or print device.
- Provides customizable reporting tools for cost management and environmental sustainability.

"FollowMe tightened print security and helped us achieve regulatory compliance. Printing sensitive data is controlled by automated print policies and predetermined user access rights"

IT Manager
BDO

BDO

Award-Winning Software Development

Ringdale is a member of the software development communities for the leading printer brands and works directly with OEM-vendors to deliver, certify and resale the class-leading FollowMe security print solution across brands.

- Brother
- Canon
- Hewlett Packard
- Fuji Xerox
- Konica Minolta
- Kyocera
- Lexmark
- OKI
- Ricoh
- Samsung
- Sharp
- Toshiba
- Xerox

"Best printer and MFP support for embedded applet that BLI has seen among similar solutions, with a consistent look across OEM platforms"

**Senior Editor,
Keypoint Intelligence
Buyers Lab**

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